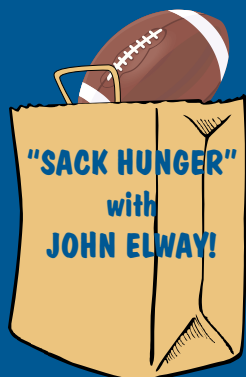




Pueblo Cooperative Care Center 2009 Annual Report



WE
"SACKED HUNGER"
IN 2009!

President Bobby Wilson / Board of Directors



Pastor Bobby Wilson, Board President

“The COOP - now, more than ever.” The Cooperative Care Center embodies the spirit of Pueblo. In a time of economic challenges, unemployment and hardship, some visionaries crafted this great service to meet the needs of the community. Although many of them have moved on, their work remains on a sound foundation. Those founders are to be commended for their foresight and labors of love.

The Center operates on the strength of clear vision, dedicated volunteers and generous contributors. From the beginning, the Center has operated in tight, shared quarters and has placed the mission of taking care of the needs of people first. Good leadership from the Executive Director and her team makes the work efficient and pleasant for all involved. Stop in and see for yourself.

You may want to be a volunteer or a contributor. These challenging times will be with us for a while, and for some, they will never go away. Because of this, the Cooperative Care Center will continue to ‘SACK HUNGER’ and meet other needs for the people of Pueblo.

Mission Statement

Our Mission is to provide food and other critical services to the poor in a constructive and supportive atmosphere that extends hope and purpose to the less fortunate.

Vision Statement

Our Vision is to be a recognized leader and modeled-after faith-based organization enriching the lives of the poor, sick and suffering in Pueblo County.

Statement of Values

The Center holds in common and endeavors to put into practice the following core values:

Respect

We believe people in need have value and dignity.

Honor

We believe that to honor the poor is to honor God.

Honesty

We are called upon to be trustworthy and effective stewards of our resources.

Appreciation

We nurture the spirit of volunteerism, the act of generosity and the commitment to excellence.

Wisdom

We depend on God’s guidance to direct our decisions.

Unity

We encourage a sense of ownership, spirit and pride among staff, volunteers, church partnerships and public constituencies.

Commitment

We stand by our mission to serve the poor.

BOARD OF DIRECTORS: Dr. Jere Sutton, Edie DeLaTorre, Larry Chavez, Pastor Rick Calhoun. Inset photo, June Harmon



Executive Director - Marcie Reynolds



Gov. Ritter delivers "Christmas Cheer" to Pueblo.

"Sacking Hunger" is exactly what we did in 2009. In spite of the economic downturn, Cooperative Care Center thrived during the storm. We served over 24,000 families and individuals providing a record-breaking service value of \$616,951. WOW! Our goals were met in all program areas including clothing, medical prescription assistance, personal hygiene essentials and transportation.

Our visit from Governor Ritter generated a lot of excitement for the staff, volunteers and board. During this site visit Gov. Ritter delivered over \$2500 in "new" coats and clothing for infants, children and adults. This donation was made possible by "Jac-X-Pres." Not only do we appreciate the Governor's visit and delivery of goods, but we also appreciate his confidence in Cooperative Care and the work that we do.

The 2009 Annual Gala with John Elway was a spectacular success! This "standing-room-only" event produced \$82,000 profit which was directed toward operations and the upcoming capital campaign.

We are pleased with the groundwork accomplished in 2009 which brings us closer to the fruition of our goal to obtain a more suitable facility. The enthusiasm from the community is contagious and we're marching forward. The Center is truly blessed.

Director of Operations - Mona Montoya

It is such a privilege to come to work at the Coop. Everyday is a different experience. The atmosphere of giving brings joy to my heart. It truly is better to give than to receive...and that's what we're all about!

God has blessed the Cooperative Care Center in a special way. I have worked at the Center for over 18 years and I am so amazed at the level of community response. Never have I experienced such an outpouring of empathy for the poor. Pueblo is truly an open-handed and conscience-led community.

Dave Feamster/Little Caesar's Pizza provides lunch vouchers for the needy.



Administrative Assistant - Juree Dowd



Need and Gratitude – that's what we experience each day at the "Coop." Our volunteers respond to the need with compassion. The people of Pueblo respond with generosity. From those whose needs have been met, the response is gratitude – sometimes tears.

Gratitude is what I feel each day too—for God's blessings in my life. One of those blessings is being a part of the "Coop."

Children have a need to help other children.
These are our youngest 2009 donors.

▲ Special Visit From Governor Ritter



December 16, 2009, was a very good day for Cooperative Care. We had a surprise visit from the Governor himself. His visit brought Christmas joy to the needy and excitement to the community. He delivered over \$2500 worth of “new” coats for all ages. A special thanks to Jac-X-Pres for providing the coats. “Thank You!”



The staff, volunteers and board of directors couldn't help but smile as Governor Ritter imparted many wonderful things about Cooperative Care. He certainly did his homework before visiting our organization. We thank the Governor for the kind accolades and confidence in Cooperative Care and the work that we do.

We Sacked Hunger in 2009!



"SACK HUNGER"
with
JOHN ELWAY!



Pueblo Cooperative Care Center



Our Volunteers - “The Centerpiece of Our Success!”

We Sacked Hunger With John Elway!



"SACK HUNGER"
with
JOHN ELWAY!



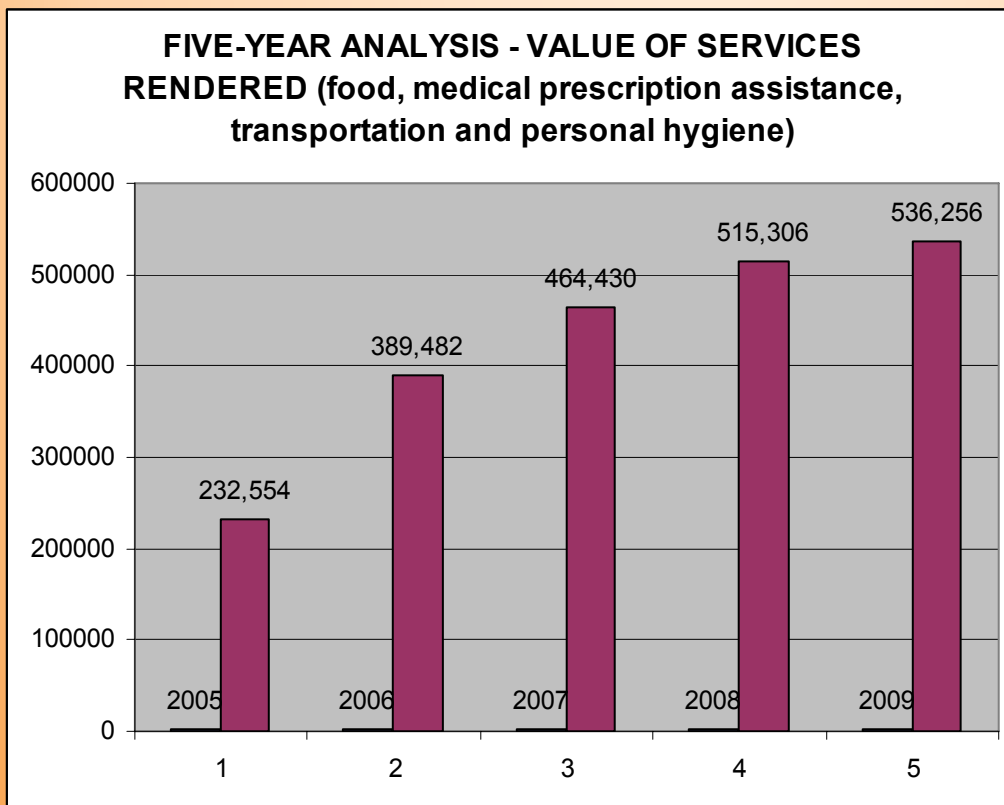
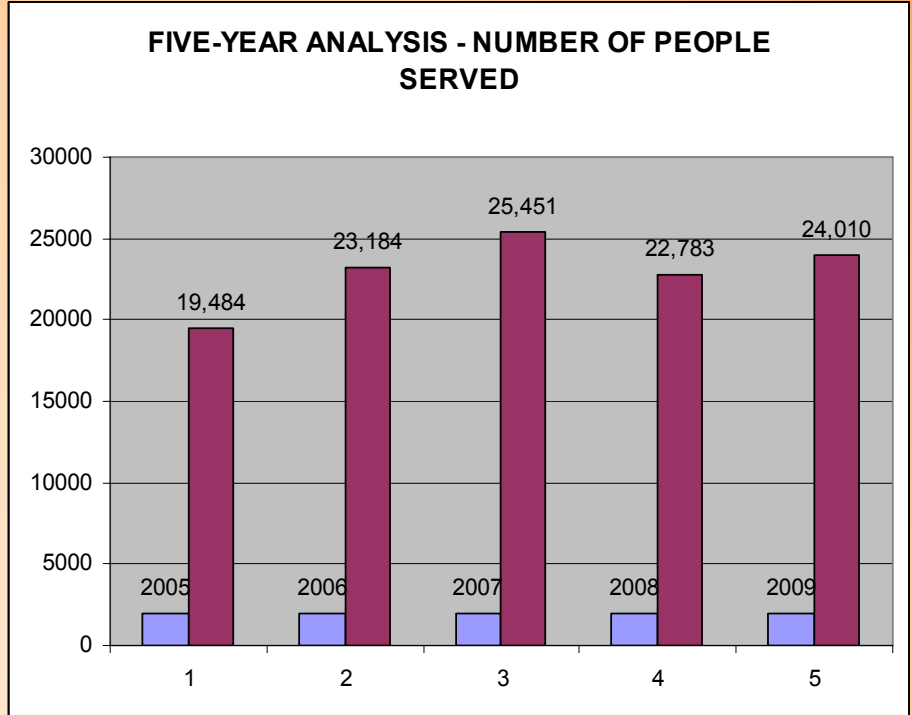
"What can I do for Cooperative Care" is what Elway said when we met in person. The rest of the story is amazing. March 19, 2009 was one of the largest and most successful non-profit events in Pueblo history. Thank you, John Elway, for your big and compassionate heart. We will always be grateful to you.

- Marcie Reynolds, Executive Director



Community Impact

The Center's community impact is astonishing. In 2009 over 24,000 individuals received assistance in the areas of food, medical prescription assistance, clothing, personal hygiene and transportation. In 2008 the Center underwent an internal chart audit of our 11,428 households to ensure the accuracy of people reported in each household. The family size in some households was reduced due to matriculation of children, etc. However, in 2009, the number of individuals served escalated back to 24,010. This management event not only promotes good stewardship of our resources, but also indicates a true increase in the need for services.

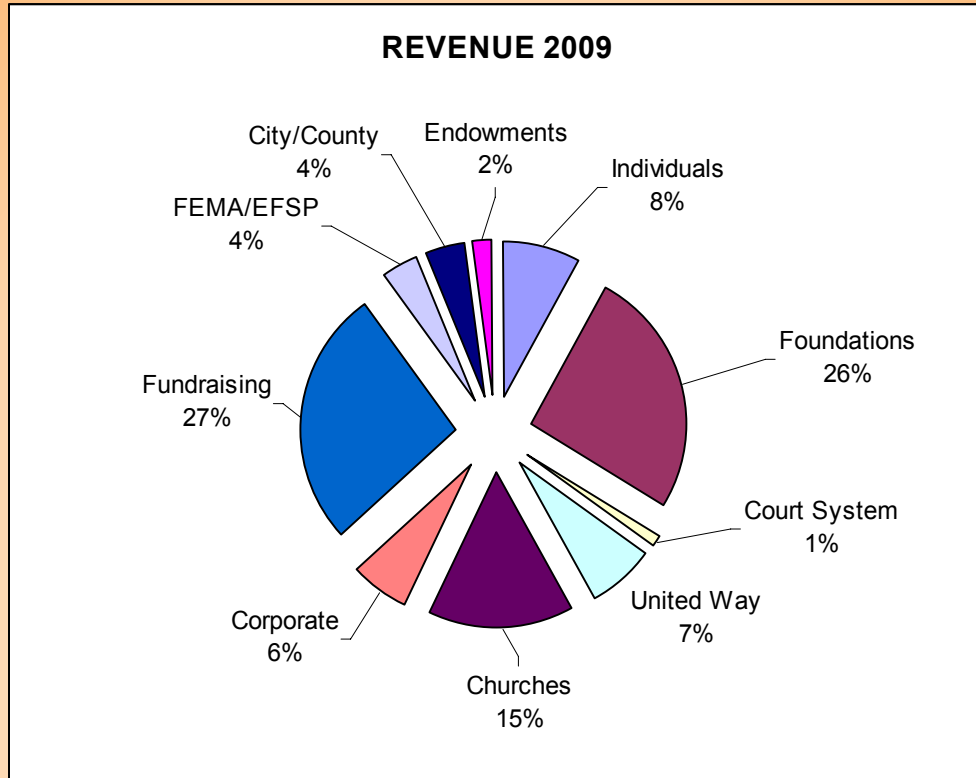


Within the last five years the value of our services has increased by 131%. This increase is attributed to the following:

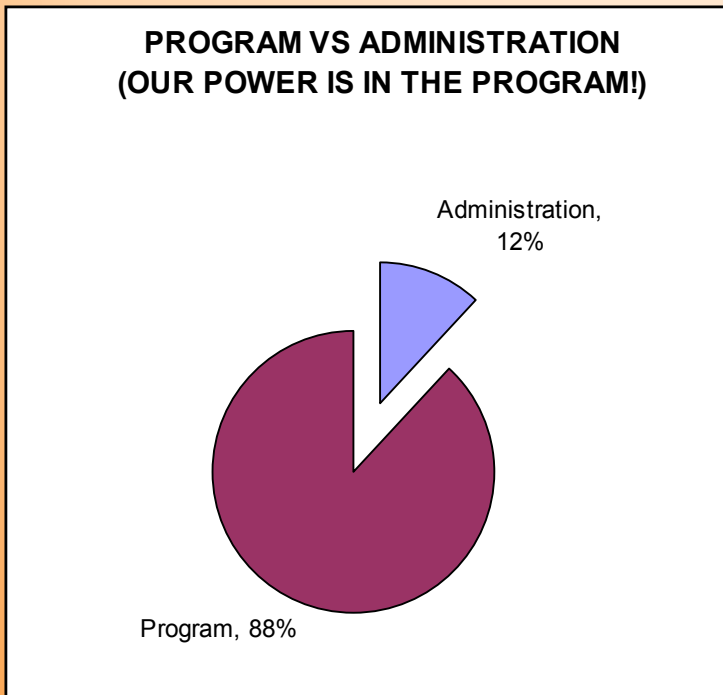
- 1) increased cost of food
- 2) increased cost of medical prescriptions and personal hygiene products
- 3) increased need for services.

In-kind gifts from community organizations, churches, schools and businesses made it possible to "Sack Hunger" in Pueblo County. We appreciate all the food drives and hard work...it made all the difference!

Resources



Funding streams for the Center are very diverse. Because of this accomplishment the Center is postured to continue weathering the economic storm that we are currently enduring. We are happy to report that Corporate giving is on the rise and our Church partnership has grown to include 33 churches.



We are proud to say that our “SACK HUNGER” power is in the program!” Almost ninety cents out of every dollar are absorbed by the people who need it. This good news is attributed to the hard work of the 2.0 FTE staff and the 68 volunteers who pour out their passion into the program. Forward thinking and strong leadership from the board of directors also complements the staff and volunteer work to maximize benefits to the poor.

Sack Hunger All-Stars!

Business / Corporate

AARP	Fox's Garden Supply	Pueblo Bank & Trust
Adult Medicine Specialists	Fred's	Pueblo Chieftain
Albertson's LLC	Gary's Crane Service	Pueblo Community College
Autobee Dental Center	GCC Rio Grande	Pueblo Crime Stoppers
Bechtel National, Inc.	Get Logistics, LLC	Pueblo Government Agencies FCU
Big O Tires	Gobin's Inc.	Pueblo Horizon's Credit Union
BJ's Sports Bar	Gramma's House Day Care	R&M Vending
Black Hills Energy	Greater Pueblo Chamber of Commerce	Red Lobster
Broadway Pharmacy	Koncilja & Koncilja, Attorneys	Remax
Brothers United	Little Caesar's Pizza	Rusler Implement
Centennial Insurance Agency	Loaf 'N Jug	Safeway Stores
Chocolate Passions	Minnequa Works Credit Union	Sam's Club
Citizens for Expanded Opportunity	Mountain States Sheet Metal Corp.	Silver State C&C Fund
Colorado Technical University	Park West Imaging	Sisterhood Chapter FW
Continuum of Chateau, Inc.	Passkey Restaurant West	State Farm Insurance
Curves for Women	Pinnacol Insurance	Target
EMA Consultants	Pizza Hut	Target Distribution Center
Ent Federal Credit Union	Power Credit Union	Tom's Landscaping Supply
EVRAZ (Rocky Mtn Steel Mills)	Premier Back Rehab Center	Walmart
		Wells Fargo

Foundations

Anschutz Family Foundation	Hunter, AV Trust
Belcher Family Foundation	Jackson Foundation
Buck Foundation	Johnston, Bob & Doris
Chamberlain Foundation	Kenneth King Foundation
Christmas, EM	Lamb, Frank Foundation
Daniels Fund	Packard, David & Lucile
Denver Foundation	Presbytery of Pueblo
El Pomar Foundation	Thatcher White Foundation
Graham Foundation	Walmart
Grinnell, Russell Memorial Trust	



Church Partnership

Amazing Grace Fellowship	First Presbyterian Church	Pueblo Christian Center
Ascension Episcopal Church	First United Methodist Church	Pueblo Mennonite Church
Calvary Church	First United Methodist/Women	Shrine of St. Therese
Cathedral of Sacred Heart	Good Shepherd Fellowship	SonRise Church
Catholic Charities	Holy Family Parish	St. Leander's Church
Central Christian Church	King of Kings Lutheran Church	St. Peter the Apostle Episcopal
Christ the King Church	Lynn Gardens Baptist Church	Tabor Lutheran Church
Christian Challengers/First Baptist	Our Lady of the Meadows	Westminister Presbyterian Church
Fellowship of the Rockies	Our Savior's Lutheran Church	Ecumenical Church of PW
First Baptist Church	Praise Assembly of God	Majestic Baptist Church
First Church of Christ Scientists	Presbytery of Pueblo	Belmont Baptist Church
		Bethlehem Baptist Church

Other

Colorado Federal Campaign	Combined Fed. Court Sys/Pueblo
City/County Partnership (CSAC)	Emergency Food & Shelter Prog.
United Way of Pueblo County	

Sack Hunger All-Stars: Individual Donors

Gloria Alcon	Jim Doidge	Nancy R. Lee	Greg Rode
Cris Angelos	Patricia Donehoo	Ross Leyba	Ruben and Rita Romero
Shirley Aragon	Stan & Juree Dowd	Jackson & Lauren Leyh	Joey Romero
Hector Arambulo	Weldon Downer	Carol Llewellyn	Robert L. Root
Alice Ashley	Dennis Driscoll	Paul Lobato	Roger & JoAnn Rosengren
Tom & Bonnie Ashworth	Michelle Drury	Ramona Lombard	Jarvis & Mary Jo Ryals
Thomas Autobee	Matt Dunich	Joanne R Martin	Gerald & Daisy Salazar
Joe Baber	Voisey Dunmire	Wilfred Martinez	Sara B Sanchez
Don Bain	Jana Duran	Cathy Martinez	Jose & Maria Santistevan
Rob Baudino	Jacob Duran	Mary Masimer	Randy Saylor
George Beauvais	Pauline Ebaugh	Guy Mayber	Kyle Schulz
Andy Beeman	Andrea Emery	A. Ruth McCartney	Rick Shaw
Lynn Belcher	Scott & Janet Epstein	Josephine McClure	Kathy A Sikora
Debra Jo Blanchfield	Darlene & Patrick Espinoza	Robert & Peggy McCown	Robert & Meredith Silva
Melisa J Blood	Melissa Esquibell	John & Jeane McKinley	Rob Simon
Charles Bonfadini	Frank Evans	Francis McThompson	Ethan Sisneros
Michelle Bourell	Kathy Flores	Gerald & Jacqueline Miller	Bob Slagle
Richard Brill	Ray & Linda Friend	Leroy & Freda Miltner	James & Judy Smith
Sandra Brill	Eleanor Fry	Cindy Montenari	Mary N. Smith
William & Beverly Brill	Arthur & Sharon Gaskell	Caesar Montoya	Shirley Smith
William & Patsy Brill	Cynthia Gilpin	Mona Montoya	Dan Smith
Bob Brown	Bob Gobin	Martin & Cynthia Moore	Mike Solano
Larry S Brown	Keith Graham	Steve Mooring	Sumer Sorensen-Bair
Rene Brown	George Gregory	Tyra Munoz	George & Helene Spitzer
Sam Brown	John Griffin	Robert & Darlene Navarro	Donna Stephens
Kenneth & Barbara Butcher	Wendell & Barbara Grisham	Conrad Nest	Darin & Christine Stuart
Kenneth Butcher	Ben Gronades	Jade Norton	Donald & Sandra Stutters
Carla Cackovic	Gregory Hahn	Anthony Nunez	Nina Sutton
Douglas & Burlene Campbell	Katherine Haling	Carol Nunn	John Tappen
Heikei M Campbell	Daniel Hall	Kevin Nunn	Robert J Teel
Barry & Tamara Caldwell	Donald & Jean Hallock	Orla O'Callaghan	Beth Temple
Burt & Edith Carney	Julie Hansen	Joan Occhiato	John Thatcher, Jr.
Ben Carpenter	James & Marianna Harbert	Janet Ogle	Robert & Sara Tonsing
Rebecca Carpio	June Harmon	Ken Ohlrogge	Victoria Toth
Roberta Centa	Martha Hayes	Sandy Ortiz	Cynthia Trigo
Matt Centner	Chuck Herman	Jerry Pacheco	Jeffrey E Tronel
David Cesario	Robert Herrera	Derrick Padilla	Tamara Trujillo
Larry Chavez	Harvey G. Herzog	Kathy Pagano	Gil Trujillo
Lorenzo Chavez	Paula Hicks	Bonnie Palma	Justus Trujillo
Mary Jane Chorgin	Tom & Karin Hill	Fred Patterson	John Kelly Tucker
Katie Condoluci	Elaine Hocking	Chuck Pecoraro	John R Vallejos
Ken Connors	Jay D Hocking	Maribeth Peters	Richard & LeeAnne VanDell
William Cordova	Patricia Hocking	Joe & Ann Petrov	Willa Dee VanZandt
Anne C. Courtright	Barbara Hodapp	Steve Pineda	A.J. & Ruth Varrone
Michael Cozzetta	Ruth Huber	Alan and Percan Polivka	Charlotte Vasquez
Betty Cozzetta	Beverly Hurley	John & Sarah Proffitt	Angelo Vasquez
William & Ellie Crain	George Ibanez	Becky Proudfoot	Ruth vonAhlefeldt
Jackson & Barbara Cravens	David Jackson	Alice Purdue	Gary & Georgia Walker
J. W. & C.M. Crawford	Anthony Jaramillo	Gerald & Lee Putnam	P. James Wallace
Margaret Cribbs	Alissa Jiron	Jean Quigg	Donna & John Ward
Sandra Cunningham	Jessica A Johnson	Paul Ramirez	Andrew Watson, Jr.
Mary Jane Curry	Sharon Johnson	Mary Graham Rawlings	Sterling Watson
Phillip Daniels	W.C. & Gretta Kettelkamp	Joyce Reese	Deb Weber
Ruth E. Davison	Nancy Kettlekamp	Marcie Reynolds	Mark Webster
Ralph Decker	Rakesh Khosla	Helen Rice	A. Kurt Witt
Joe & Edie DeLaTorre	Jon Kinnischtzky	Brad Rice	Stan Woods
Eileen Dennis	Keith & Lorraine Kohrs	Christopher Riley	Cathy Woolley
Robert E Dennis	William & Judith Krause	Elaine Ripley	Janet S. Yaden
Jeane Dille	Reginald & Sue Landrum	Valerie Rivera	Leona Zimmerman
Ronald L Diodisio	Jan & William Larson	Harold Robinson	Jeffrey Zoller
Kitty Diodosio	Ann A. Leach	Ruth Robinson	Frank & Joan Zugelder

Who We Are

Pueblo Cooperative Care Center is a faith-based 501(c)(3) charitable organization providing the following services:

- Food
- Clothing
- Medical Prescription Assistance
- Emergency Transportation Assistance
- Personal Hygiene Products

In 2009 the Center served 11,428 households reaching 24,010 individuals. The Center is the largest “one-stop” assistance organization (in southern Colorado) providing the above services to Pueblo County low-income residents. We are mission-driven and have successfully met the needs of the community for 28 years. Our success is attributed to the impeccable reputation of the organization, our loyal volunteers, and the faithful and generous hearts of the citizens of Pueblo County. We also believe God has His guiding hand upon the organization.



The Face Of Poverty

Poverty looks like you and me. Poverty is not a respecter of persons. Life’s circumstances can catapult anyone into poverty overnight. Loss of health, job, loved ones, etc. can result in short or long-term poverty. Senior citizens are living longer lives, but incomes do not always stretch with the years. A new and wonderful trend of fathers raising their children is a noble thing, but many of these fathers need help and encouragement to be successful. Fear and hunger walk hand in hand with poverty. Last year 14.5% of the Pueblo County households were afraid they might not be able to put enough food on their tables, according to The Pueblo Chieftain. Being poor doesn’t always mean being jobless. More and more working families are living at or below the poverty line. Many of our clients have one, two or three “minimum wage” jobs. However, at the end of the month, they find themselves out of food. This is where love and compassion make all the difference. This is where hearts are changed and minds are open to the need in the community. This is where Pueblo stands strong and embraces the less fortunate with arms of love and generosity. THIS IS YOU. Thank you for giving so that those less fortunate may receive.

Our Business Philosophy

Pueblo Cooperative Care Center is committed to high standards of accountability and stewardship. We strive to reach self-sustainability and do what we do at the highest level. We represent the people that we serve through our staff, board of directors and volunteers. Services are delivered in an atmosphere that imparts love and compassion to many who have been rejected and tossed aside. The Center is governed by a Board of Directors who provide organizational oversight and personal support of our mission.



WE “SACKED HUNGER”
IN 2009!

The Power of Volunteerism



Liz Muzzio

Liz Muzzio has been volunteering at Cooperative Care for 26 years working two days a week in the area of client interviewer. Her love for the poor is illustrated through her attitude and commitment to servanthood. She constantly exudes compassion and empathy while working the front line of poverty.

Liz' communication style mirrors that of a loving mother. With tenderness, firmness, intuitiveness and a genuine concern she consistently "brings out the best" in those who appear to have no hope. She's not afraid to physically touch the clients. As she gently lays her hand upon their hand, she so lovingly begins her interview process.

At 90 years old, her sense of humor is contagious. She understands the positive influence laughter has in the midst of unpleasant circumstances. She has an extraordinary way of



helping people feel like they are valuable, have a future and a purpose in life. The following is one example of Liz' profound affect on people:

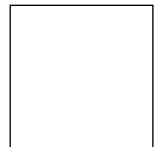
It is common for CSU-Pueblo students to complete their internships with Cooperative Care. One social work student stands out because of her connection to Liz. On the last day of her field work, the student began to weep. She stated that "when she was a little girl, she and "mother" would come to Co-op for food." She further stated that "the volunteer working in the third desk (meaning Liz) always encouraged her to stay in school and try college because "it's so much fun." The student further explained that "these words" were lodged deeply into her mind and since childhood age, she wanted to try college because she wanted to "have fun."

The student added that college was fun, but a lot of work. However, "it was worth it...now that I have an education," she stated, "we won't have to stand in line for food anymore."

Liz epitomizes the POWER of VOLUNTEERISM. With a magnifying glass in hand (she is partially blind) she continues to change the world...one interview at a time.

WE "SACKED HUNGER" IN 2009!

**Pueblo Cooperative Care Center
325 West 10th Street
Pueblo, CO 81003**



Pueblo Cooperative Care Center is a United Way
of Pueblo County Agency

